

BWC GROUP Quality Assurance Policy

Last modified: February 2018



Quality Assurance Policy

Our Commitment



At BWC, it is important to us to uphold and further improve our reputation for high quality, innovative and cost-effective solutions for our clients. Our key objective is to build long-lasting client relationships, to exceed their expectations and be transparent in delivering quality outcomes.

BWC Group is a privately owned construction management company working over a vast array of sectors including Commercial, Civil, Community, Education and Early Learning, Health, Retail and Hospitality, Industrial and Residential throughout Queensland.

It is our policy to:

- Be compliant with all contract documentation, industry standards and statutory requirements,
- ensure all employees, contractors and subcontractors are upholding and endorsing our quality standards,
- · stay committed to our ISO... Quality Management System,
- communicate efficiently and transparently to client complaints and act quickly on established counteractive actions,
- guarantee warranties in accordance with building regulations,
- audit and inspect sites regularly, record findings and make corrections when required.

In addition to this, it is our policy to act in accordance with both our Workplace Health and Safety Policy and Environmental Policy. We understand the importance of controlling and minimising safety and environmental risk, and work tirelessly to ensure our sites implement safe working conditions that have little negative environmental impact.

This policy is our commitment to meet all standards for the benefit of clients, adjoining property owners, employees and contractors.

Brett Walker

Managing Director

B.C. Walker

